



ZSCHIMMER & SCHWARZ

FAQ Coronavirus – updated 28 September 2020

Are the production facilities in operation?

All production sites of the Zschimmer & Schwarz Group are open and make sure that deliveries to customers continue as smoothly as possible.

Is the supply of raw materials at risk?

Based on current information that we received from our suppliers, the supply of raw materials is guaranteed in the short to medium term. We are monitoring the situation closely with our suppliers in order to prevent potential longer-term problems.

Are there regulations as to how suppliers and partner companies will be dealt with?

Yes – special regulations and instructions of conduct to contain the spread of corona and influenza infections have been established for visitors and employees of suppliers and partner companies. These regulations as well as general rules of hygiene and conduct have been translated into the relevant languages. If any of the criteria listed is met, we reserve the right to prohibit access to the site or the administration.

What are you doing to minimise the risk of further infections?

We are closely monitoring the current developments concerning the novel coronavirus. In addition, we have put measures in place to help contain the exponential spread of the virus, protect the health of our workforce and, at the same time, maintain the economic business operations of the company in a manner that is appropriate to the situation. For example, extended hygiene instructions are to be strictly followed. For this purpose, additional disinfectant dispensers have been set up. As a further precautionary measure, employees are asked to notify the company if they show any first signs of illness. Furthermore, we are raising all our employees' awareness of the need to reduce any social contacts as much as possible. For meetings with business partners and other locations, digital communication, such as via videoconference or Skype, is to be preferred. We have extended the opening hours of the cafeteria to lower the number of



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employees present at the same time and to thus reduce personal contacts and the risk of infection. Business trips and external visits are permitted in compliance with the general rules of hygiene and conduct. Appropriate regulations have been established and translated into the relevant languages. If any of the criteria listed is met, we reserve the right to prohibit access to the site or the administration.

We will update this FAQ on a regular basis to keep you up to date with the most current situation.